Customer / End-User On-Boarding:

The details below will attempt to outline the basic steps that an end user must traverse in order to have their TN successfully defended from unwanted phone calls:

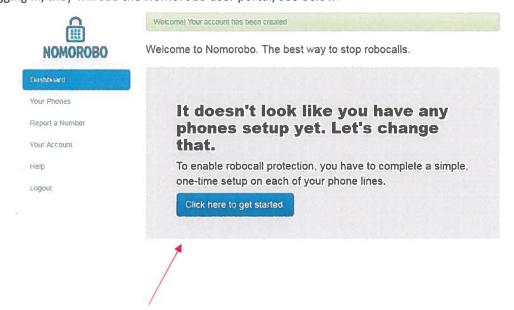
- 1. Customer visits the Nomorobo website (www.nomorobo.com) and choose the 'Get Started' link.
- 2. Customer verifies that their carrier is a partner (via the Logo blocks or Chooses their carrier's name via the drop list).



- 3. They will enter their email address; and choose Next
- 4. The next page will render and say: "Good News! "Insert Carrier Name" supports Nomorobo! Please check your email for a link to complete the signup process. If you don't receive it soon, please check your spam folder".
- 5. The welcome email will come in with a link back to their system and say: "Welcome to Nomorobo! Please click the link below to confirm your email and begin the setup process".



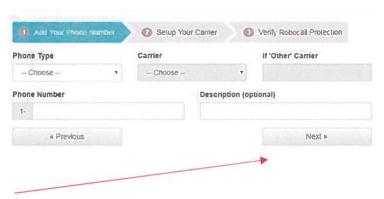
- 6. Customer will enter their first and last name and create a password and click the 'Sign Up' button.
- 7. Upon logging in, they will see the Nomorobo user portal; see below:



- 8. The user will press the 'Click here to get started" link; Where they will need to Add their Landline number to the system.
- 9. Enter the phone number, answering the basic questions etc. (See Below)

Add Your Phone Number

Please enter some information about your phone.



- 10. When done, press next where they will see the 'Setup Your Carrier' page which is the attachment above.
- 11. Click the test button and follow the instructions.
- 12. If it is set up properly, the caller at pickup will hear a message saying it is successfully "Protected by Nomorobo".