

Customer / End-User On-Boarding:

The details below will attempt to outline the basic steps that an end user must traverse in order to have their TN successfully defended from unwanted phone calls:

1. Customer visits the Nomorobo website (www.nomorobo.com) and choose the 'Get Started' link.
2. Customer verifies that their carrier is a partner (via the Logo blocks or Chooses their carrier's name via the drop list).

Nomorobo for Landlines

| Supported VoIP Carriers | | | |
|---|---|---|---|
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- Cincinnati Bell (Internet Voice)
- Cincinnati Bell (Traditional Landline)
- Co-1-to Connect
- Comcast XFINITY
- Cox
- ECFiber
- EPB Fiber Optics
- FairPoint
- Frontier
- Google Voice
- Hawaiian Telecom
- Hotwire Communications – Fision
- Magic Jack
- Momentum Telecom
- Ooma Premier
- Optimum/Cablevision
- Optimum/Cablevision (Business)
- PhonePower
- RCN

3. They will enter their email address; and choose Next
4. The next page will render and say: "Good News! "*Insert Carrier Name*" supports Nomorobo! Please check your email for a link to complete the signup process. If you don't receive it soon, please check your spam folder".
5. The welcome email will come in with a link back to their system and say: "Welcome to Nomorobo! Please click the link below to confirm your email and begin the setup process".

Welcome to Nomorobo!

Please click the link below to confirm your email and begin the setup process.

[Click Here to Setup Nomorobo](#)

6. Customer will enter their first and last name and create a password and click the 'Sign Up' button.
7. Upon logging in, they will see the Nomorobo user portal; see below:



Welcome! Your account has been created

Welcome to Nomorobo. The best way to stop robocalls.

It doesn't look like you have any phones setup yet. Let's change that.

To enable robocall protection, you have to complete a simple, one-time setup on each of your phone lines.

[Click here to get started](#)

- The user will press the 'Click here to get started' link; Where they will need to Add their Landline number to the system.
- Enter the phone number, answering the basic questions etc. (See Below)

Add Your Phone Number

Please enter some information about your phone.

1 Add Your Phone Number 2 Setup Your Carrier 3 Verify Robocall Protection

Phone Type -- Choose --

Carrier -- Choose --

If 'Other' Carrier

Phone Number 1-

Description (optional)

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- When done, press next where they will see the 'Setup Your Carrier' page which is the attachment above.
- Click the test button and follow the instructions.
- If it is set up properly, the caller at pickup will hear a message saying it is successfully "Protected by Nomorobo".